

# Herald Enerio

## Network Technician

**Phone:** (702) 994-4269

**Email:** herald@heraldener.io

Network Technician with CCNA and 6+ years of experience working IT in an environment composed of several businesses, seeking new employment opportunities to utilize newly gained knowledge. Possesses a deep understanding of network protocols, routing, switching, and security technologies. Analytical, not afraid to tackle new problems, and has a genuine drive for knowledge and optimization.

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### PROFESSIONAL EXPERIENCE

#### Lead Network Technician (2021 - Present)

##### Las Vegas Paiute Tribe

Las Vegas, Nevada

- *IT Support Specialist II (2018-2020)*
- *IT Support Specialist I (2016-2017)*
  
- Provided support for the Las Vegas Paiute Tribe and their various businesses
- Golf Resort, Health Clinic, Administration, Police Department, Retail
- Knows HIPAA, PCI compliancy, practices extreme discretion to protect PII
- Worked with various vendors for installations and service
- Upgraded equipment and patched servers and firewalls after hours
- Forwarded ports when necessary and hardened network wherever possible
- Onboarded new servers and networking equipment for various solutions
- Implemented cloud backup solutions
- Patched EHR for Health Clinic, worked alongside and escalated problems to Indian Health Services
- Used Zendesk ticketing system to record service incidents, and to document fixes with detailed resolutions and guides
- Configured site to site VPN to remove costly T1 circuit
- Configured site to site VPN with State of Nevada and Nevada DPS for secure, reliable fiber connection for Police Department
- Configured Point to Point Ubiquiti antennas for local structures

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## SKILLS

### Certifications

- A+, Security+, Network+, Linux+, Cloud+, Data+
- Cisco CCNA, Cisco DevNet Associate, VCTA-NV 2023, NSE4

### Networking

- LAN/WAN
- WiFi, Antennas, Copper cabling
- Working knowledge on fiber termination and troubleshooting
- Switches, Routers, Firewalls
- VPNs, Port Forwarding, NAT, VLANs
- Wireshark/Packet Analysis (WCNA)

### Other

- Python (PCEP, PCAP)
- HTML, CSS, Bootstrap
- Experience with web hosts, domain registrars, web proxies
- Well versed in Google Workspace Suite, Microsoft Office, Visio

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## EDUCATION

### **College of Southern Nevada (2013-2016)**

Associate of Applied Science

Computing & Information Technology - Software

Las Vegas, Nevada

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## CONTACT

### **Email**

[herald@heraldener.io](mailto:herald@heraldener.io)

### **Phone**

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